

The Schneider Electric Substation Integration Solutions (SIS) Engineering and Services Team offers support services to either complement your in house RTU support group or support your RTUs on a turnkey basis. Here are some of the solutions offered:

RTU system consulting

- New sites
- Expansion
- Site surveys
- Requirements document generation

Project management

- Scoping
- Scheduling
- Budgets
- Execution

Design and installation

- Retrofits
- Upgrades
- Ladder logic
- Small fiber WANs
- Small Wi-Fi LANs

NERC/CIP security support for critical infrastructure

- Configuration management
- Point list documentation
- System drawings
- Security planning
- Security monitoring

Complete RTU support

- Protocol analysis
- Installation and system test
- Substation HMI
- Network monitoring (e-notify alarms)
- Log monitoring
- Phone support
- UPS sizing, installation, monitoring
- Spare parts depot
- Test bed maintenance
- Remote support via MPLS, VPN, or LogMeIn
- Life cycle planning
- Troubleshooting
- Remote or local configuration

RIG for ISO-NE

- Supply, configuration, installation of RIG RTU
- Supply, configuration, installation of optional RIG HMI
- Single or dual asset configurations
- Coordination and test of communication path
- RIG HMI display building
- Complete RIG upgrade program

To find out more about how Schneider Electric can expand your RTU support operations, contact RTU Customer Services at 713-920-6886.

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